



Fehlercode	Störung/Fehlerbeschreibung	Abhilfe
E 0 0 1	Kondensatbehälter voll (Fehleranzeige nur möglich bei Original-Kondensatbehälter.)	Kondensatbehälter leeren
E 0 0 2	Störung Kondensatpumpe	
E 0 0 3	Überdruckschalter Klimagerät (Geräte Kühlung)	
E 0 0 4	Druckwächter +B24 Klimadruck überschritten	


11992 / 0



**JK-International GmbH,  
Division JK-Global Service**

Köhlersshohner Straße 60  
53578 Windhagen  
GERMANY

 +49 (0) 22 24 / 818-861

 +49 (0) 22 24 / 818-205

E-Mail:



[service@jk-globalservice.de](mailto:service@jk-globalservice.de)




[www.jk-globalservice.de](http://www.jk-globalservice.de)

## Error codes







Error code	Fault / Fault description	Remedy	
E001	Condensation tank full (Fault display only possible with the original condensation tank)	Empty the condensation tank.	
E002	Condensation pump fault/Condensation water		
E003	Air conditioning system (device cooling ) over pressure switch		
E004	Pressure controller +B24 air conditioning pressure exceeded		
E005	Climatronic temperature sensor (air conditioning system)		
E006	Temperature sensor: Body air		
E010	Temperature limiter facial tanner		
E011	Canopy temperature limiter		
E012	Base temperature limiter		
E013	Temperature sensor: Canopy outlet air		
E014	Temperature sensor: Supply air		
E015	Temperature sensor: Device cooling air circulation		
E016	Temperature sensor: Air conditioning condenser		
E017	Temperature sensor circulation air, air inlet		
E018	Temperature of UV low pressure lamps lower than ambient temperature		
E019	Temperature of UV low pressure lamps at least 30 °C higher than ambient temperature		
E020	Filter panel rear and middle canopy facial tanner (FT1 & FT2)		
E021	Filter panel front facial tanner		
E022	Filter panel facial tanner in side section		Check the filter panels are correctly seated.
E023	Filter panel facial tanner canopy and side		
E024	Filter panel facial tanner in canopy		
E025	Filter panel facial tanner rear, middle and front as well as side section		
E026	Filter panel facial tanner 5-12		
E027	Filter panel rear facial tanner		
E028	Filter panel middle facial tanner		
E029	Time overrun monitoring the high pressure units		
E030	Panel switch canopy acrylic cover (for the Ergoline Avantgarde with decorative panel)		
E031	Wafer switch: Plexiglass bed base or well base	Check whether the plexiglass bed base and the well are correctly locked.	
	Vertical tanner: Safety switch on the 2 right doors	Check doors.	
E032	Panel switch acrylic covers canopy/base (Ergoline Premium: shoulder tanner, tank, front panel)		
E034	Panel switch acrylic cover canopy/side section/base/shoulder tanner/base tank	Check whether the acrylic covers canopy/side section/base/shoulder tanner and the tank are correctly closed/locked.	
E035	Wafer switch acrylic cover canopy/side section/base/shoulder tanner	Check whether the acrylic covers canopy/side section/shoulder tanner are correctly closed/locked.	
E036	Panel switch acrylic cover base or base tank	Check whether the tank is correctly locked.	

Error code	Fault / Fault description	Remedy
E037	Panel switch acrylic cover canopy/side section	Check whether the acrylic cover canopy/side section are correctly closed/locked.
E038	Safety switch base and tank	Check whether the base and tank are correctly closed/locked.
E039	Safety switch acrylic cover shoulder tanner	 
E040	Air flow switch does not switch on with the fan running	
E041	Air flow switch does not switch off 1 minute after switching off of the fan	
E042	Warning, raising of the minimum speed of the main fan by 10 %	
E050	Safety switch: Front panel	
E051	Safety switch: Rear panel	
E052	Fault: Opening mechanism on the reflector arm (end position not reached within 45 seconds)	
E053	Wafer switch filter panel in the head area	
E054	Wafer switch filter panel in the foot area	
E055	Fault (temperature limiter) Facial tanner 1 front	
E056	Fault (temperature limiter) Facial tanner 2 rear	
E057	Fault (temperature limiter) Facial tanner front	
E058	Fault (temperature limiter) Facial tanner middle	
E059	Fault (temperature limiter) Facial tanner rear	
E060	Fault (temperature limiter) Facial tanner side section	
E061	Wafer switch canopy acrylic cover, decorative trim panel or temperature limiter	
E062	Wafer switch acrylic cover base/side section	
E063	Wafer switch acrylic cover side section has triggered	
E064	Wafer switch decorative trim panel has triggered	
E065	Wafer switch canopy acrylic cover has triggered	
E066	Fault acrylic glass panel canopy and/or temperature fuse	
E067	Door interior	
E070	Fault (temperature limiter) High pressure unit 1	
E071	Fault (temperature limiter) High pressure unit 2	
E072	Fault (temperature limiter) High pressure unit 3	
E073	Fault (temperature limiter) High pressure unit 4	
E074	Fault (temperature limiter) High pressure unit 5	
E075	Fault (temperature limiter) High pressure unit 6	
E076	Fault (temperature limiter) High pressure unit 7	
E077	Fault (temperature limiter) High pressure unit 8	
E078	Fault (temperature limiter) High pressure unit 9	
E079	Fault (temperature limiter) High pressure unit 10	
E080	Fault (temperature limiter) High pressure unit 11	
E081	Fault (temperature limiter) High pressure unit 12	



Error code	Fault / Fault description	Remedy	
E082	Fault (temperature limiter) High pressure unit 13		
E083	Fault (temperature limiter) High pressure unit 14		
E084	Fault (temperature limiter) High pressure unit 15		
E085	Fault (temperature limiter) High pressure unit 16		
E086	Monitor switched off by overheating protection		Allow monitor to cool for approx. 2 hours. Then restart MULTIVISION box.
E087	Temperature switch door front left		
E088	Temperature switch door front right		
E089	Temperature switch side section		
E090	Exceeding of the emergency shut-down time		
E091	Equipment bus fault		
E092	Wiring or voltage fault in the control circuits		
E095	Auxiliary controller		
E097	Voltage error 5V electronics		
E098	Voltage error 12V electronics		
E099	Voltage error 24V electronics		
E100	Exceeding of the emergency shut-down time	Check whether the CDs or the chip are correctly inserted/present.	
E101	Equipment bus fault		
E102	Wiring or voltage fault in the control circuits	Check for correct seating of the chip card. Check the remaining operating time of the UV lamps and the operating hours.	
E103	Fault in the music unit CD-/Chip- or drive fault		
E104	Chip card incorrectly inserted, defective or of the incorrect type, expired		
E105	Auxiliary controller		
E106	Heating controller		
E107	Controller facial tanner regulation		
E108	Speed control 1 or current monitoring facial tanner		
E109	Speed control 2		
E110	<b>Ergoline / Sunangel / Beauty Angel</b> Controller AQUA MIST (AQUA SYSTEM) and AROMA <b>Soltron</b> Controller VITALIZER (AQUA SYSTEM) and AROMA		
E111	Audio amplifier		
E112	Channel selection		
E113	Real time clock		
E114	Parameter memory/device pass certificate		
E115	Electronic ballast controller		
E116	Controller high pressure units regulation		
E117	No data transfer between sunbed and MULTIVISION box		







Error code	Fault / Fault description	Remedy
E 118	No data transfer between sunbed and MULTIVISION box	Check for correct seating of plug connections to the MULTIVISION box
E 119	Display unit missing or not ready for operation	
E 120	Sensor missing or not ready for operation	Check that the sensor is present and correctly connected to the base station. Check the power supply to the base station.
E 121	Sensor must be calibrated	Calibrate the sensor (see instruction manual).
E 122	Sensor calibration failed, sensor defective/dirty	Check and clean the sensor window. Refit the sensor in the base station. Repeat this process if necessary. Then recalibrate the sensor (see sunbed instruction manual). Check to see if the correct calibration surface was used. The calibration surface must not be soiled.
E 123	Plausibility test fails (sensor defective/dirty, base station defective/dirty)	Check and clean the sensor window and the base station. Refit the sensor in the base station. Check that the sensor is correctly seated in the base station. Repeat this process if necessary. If plausibility testing is not successful, the sensor must be calibrated (see sunbed instruction manual).
E 124	Sensor faulty	
E 125	Internal sensor error	
E 126	One or more mains power supply phases are missing	Check the main fuse.
E 127	Maximum operating hours of AROMA SYSTEM have been reached.	
E 128	Tanning interrupted because of low voltage	Confirm the error and restart the device.
E 129	Maximum operating hours of AQUA SYSTEM have been reached.	
E 130	Controller assembled wrongly	
E 131	Data communication with auxiliary controller faulty	
E 132	Start-up inspection of UV sources faulty	
E 133	Switch function auxiliary controller rotation speed control	
E 134	Rotation speed control fuse faulty	
E 135	Rotation speed control power supply faulty	
E 136	LED current monitoring facial tanner	
E 137	REMOTE ACCESS fault	
E 138	ELECTRONIC VOICE ASSISTANT (E.V.A.) fault	
E 140	Main contactor does not switch on	
E 141	Main contactor does not switch off	
E 142	Switch cycle of main contactor faulty	
E 143	Coin box inputs different	
E 150	Fault in the high pressure units (1-3) in series [A] (filter panels, temperature limiter)	





Error code	Fault / Fault description	Remedy	
E151	Fault in the high pressure units (4-6) in series [A] (filter panels, temperature limiter)		
E152	Fault in the high pressure units (7-9) in series [B] (filter panels, temperature limiter)		
E153	Fault in the high pressure units (10-12) in series [B] (filter panels, temperature limiter)		
E154	Fault in the high pressure units (13-15) in series [C] (filter panels, temperature limiter)		
E155	Fault in the high pressure units (16-18) in series [C] (filter panels, temperature limiter)		
E156	Fault in the high pressure units (19-21) in series [D] (filter panels, temperature limiter)		
E157	Fault in the high pressure units (22-24) in series [D] (filter panels, temperature limiter)		
E158	Fault in the high pressure units (25-27) in series [E] (filter panels, temperature limiter)		
E159	Fault in the high pressure units (28-30) in series [E] (filter panels, temperature limiter)		
E160	Wafer switch of the acrylic cover (1-6) in series [A]		
E161	Wafer switch of the acrylic cover (7-12) in series [B]		
E162	Wafer switch of the acrylic cover (13-18) in series [C]		
E163	Wafer switch of the acrylic cover (19-24) in series [D]		
E164	Wafer switch of the acrylic cover (25-30) in series [E]		
E165	Fault in the high pressure units (1-3) (filter panels, temperature limiter), Panel switch of the acrylic cover		
E166	Fault in the high pressure units (5-7) (filter panels, temperature limiter), Panel switch of the acrylic cover		
E167	Fault in the high pressure unit (4) (filter panels, temperature limiter)		
E168	Fault in the high pressure unit (8) (filter panels, temperature limiter)		
E170	No voltage to the fan inputs on the control board		
E190	Missing languages in control unit		Repeat the update process.
E191	Missing languages in audio controller		
E199	Error in the time monitoring		
E200	Fault with the fan on the electronics mount		
E201	Faulty program		
E202	Error during software update		
E203	Faulty Voice Guide		
E204	Operator identification missing		
E205	Incompatible software versions		
E250	EMERGENCY OFF button		

**Additional alarms:**

Alarm	Fault/Malfunction description	Solution
40 °C	Supply air temperature over 40 °C	
50 °C	Circulation air or lamp temperature over 50 °C	
25 b	Device air conditioning pressure over 25 bar	
door	Vertical tanner door open	Check door.
	MicroSD card missing or defective	
	The folder with the graphic files in the selected language is missing from the microSD card or cannot be read.	



A small square icon with a dark background and the text "E00" in a light, pixelated font.